



SENIOR PRODUCTION TECHNICIAN | EVENT PRODUCTION

LOCATION: Wokingham, UK

SALARY: £31k - £38k* Base (dependant on experience)

START DATE: Immediate

HOURS OF WORK: 160 hours a month minimum

REPORTS TO: Operations Manager

RESPONSIBLE FOR: Client engagement and other technicians when you are the designated lead staff member onsite.

Budget Responsibilities: N/A

Line Management: N/A

SUMMARY

Due to our expansion and strong client base, there is now a fantastic opportunity to expand our team. We are looking for a senior production technician to work mainly out on site delivering our clients projects as well as duties in the warehouse with the preparation and de-prep of equipment for jobs as well as maintenance of equipment as required.

THE COMPANY

We are a live event, production and equipment rental company who supply a wide range of technical services to the live events sector across the UK and overseas. The company is made up of a dedicated and knowledgeable existing team with a proactive attitude to problem solving. We utilise cutting edge, stage, light, sound, video, power and rigging equipment to bring our clients visions to life and create memorable events.

THE ROLE

You will be working closely with project managers, other technicians and the warehouse team in the delivery of client's projects.

You will be mainly working on-site in a client facing role and therefore expected to represent the Company in the best light at all times.

You will be expected to be flexible and adapt to the changing needs of the client during their event.

As a Senior Production Technician, you will maintain a high level of knowledge and understanding of our Company equipment, regular venues, clients and working practises.

You will often be nominated the key contact for clients onsite and will be expected to oversee the delivery of the project to the highest standard.

You will be expected to coordinate and manage on-site technicians, freelancers and agency staff on projects where you are the most senior staff member or designated lead.

- Hands on preparation of equipment - stage, light, sound, video, power and rigging
- Ensuring all equipment is kept clean and well presented.
- Ensuring workspaces are kept in a clean and orderly condition.
- General service, maintenance, and repair of equipment.
- Loading and unloading of vans and trucks.
- Frequent deliveries, collections and site work.
- Adhering to company Health and Safety policy.
- Maintain high customer service levels with the client on and off-site.



- Take instruction from the Warehouse Manager as directed regarding warehouse duties.
- Install and de-rig equipment as directed by the onsite Manager or as per the information provided by the sales team.
- In the instance of being a designated lead team member on-site, you will be expected to also coordinate and task set other YES technicians, freelancers and agency staff accordingly.
- Maintain high customer service levels with the client onsite.
- Programming and operating equipment in line with the clients briefs and goals.
- Assist with training and development of junior production technicians and production technicians.
- Help with technical solutions to issues raised by the Project Managers or Sales team.
- Keep up to date with new or emerging techniques or equipment usages, including undertaking training.
- Ability to work under pressure and to deadlines.
- Attend weekly production meetings where your rota allows.

THE CANDIDATE

The successful candidate(s) must be able to work well in and lead a team, have demonstrable experience and technical knowledge from within our industry and with a specialism in at least one of the disciplines: lighting, sound or video. The successful candidate should also be prepared for continued development of their skills and have a flexible work ethic including working evenings & weekends. Experience of working with GrandMA or Avolites lighting desks or Yamaha Digital Sound desks is desirable but not essential.

Knowledge of the use of HireHop asset management software is desirable but not essential.

Due to our motor vehicle insurance, our ideal candidate(s) will be aged over 21 with a full UK driving licence.

If you are looking to progress your career within this well-established company that can offer a great working environment, fantastic training opportunities and career progression then apply now!

BENEFITS

- Enrolment into the Company Pension scheme, if applicable
- Free onsite parking
- 28 days holiday including bank holidays
- 1 hour of paid break(s) per day
- Meals and accommodation provided when working on site and away from the warehouse
- Option to work additional paid overtime and accrue additional holiday at the discretion of your line manager

The above is not an exhaustive list and you may be required to undertake other related duties required by the businesses.

Job descriptions and roles will be reviewed annually by the Company Leadership Team as part of our employee performance review process.

*Salary based on an average of 40 hours a week before overtime which is paid in addition.